

DEPARTMENT OF AGRICULTURE AND RURAL DEVELOPMENT

DEPARTMENTAL SERVICE STANDARDS 2025/26

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ACRONYMS

AFS Annual financial Statement

AGSA Auditor General South Africa

AGRIBEE Agricultural Black Economic Empowerment

AGRISETA Agricultural Sector for Education and Training

APP Annual Performance Plan

BAS Basic Accounting System

BCEA Basic Condition of Employment Act

CARA Conservation of Agricultural Research Act

CASP Comprehensive Agricultural Support Programme

CGICTPF Corporate Governance of Information Communication Technology Policy Framework

COBIT Control Objectives for Information and Related Technology

CORE Code of Remuneration

DALRRD Department of Agriculture, Land Reform and Rural Development

DPSA Department of Public Service and Administration

EAPA Employee Assistance Professional Association

EE Employment Equity

EEA Employment Equity Act

EHW Employee Health and Wellness

EPWP Expanded Public Works Programme

FMD Foot & Mouth Disease

GEPF Government Employees Pension Fund

GG Government owned vehicles

GIS Geographical Information System

GITO Government Information Technology Office

GPAA Government Pensions Administration Agency

GRAP General Recognized Accounting Practice

GWMES Government Wide Monitoring and Evaluation System

Ha Hectares

HIV Human Immune Virus

HOD Head of Department

ICT Information and Communication Technology

ISO:ICT International Organization for Standardization : International electrotechnical Commission

IT Information Technology

ITIL Information Technology Infrastructure Library

LDARD Limpopo Department of Agriculture and Rural Development

LRA Labour Relations Act

MEC Member of the Executive Council

MISS Minimum Information Security Standard

MPL Member of Provincial Legislature

MPSS Maximum Physical Security Standard

MTEF Medium Term Expenditure Framework

NARS National Archives and Record Services

NSP National Strategic Plan on HIV, STI's and TB

OHS Occupational Health & Safety

OIE Office of International Epizootic

OTP Office of the Premier

PAIA Promotion on Access to Information Act

PAJA Promotion of Administrative Justice Act

PBS Programme and Budget Structure

PERSAL Personnel Salary

PFMA Public Finance Management Act

PILIR Policy and Procedure on Incapacity Leave & Illness Retirement

PME Performance Monitoring and Evaluation

POPIA Protection of Personal Information Act

PSA Public Service Act

PSCBC Public Service Coordinating Bargaining Council

PSR Public Service Regulations

PSP Provincial Strategic Plan on HIV, STI's

QPR Quarterly Performance Reviews

RSA Republic of South Africa

SADC Southern African Development Community

SAHRC South African Human Research Council

SANAS South African National Accreditation System

SCM Supply Chain Management

SCOA Standard Chart of Account

SDA Skills Development Act

SHERQ Safety Health Environment Risk and Quality

SOP Standard Operation Procedure

SSA State Security Agency

STI Sexual Transmitted Infection

TB Tuberculosis

TOR Terms of Reference

VISION

United, prosperous, and productive agricultural sector for sustainable rural communities.

MISSION

To promote food security and economic growth through sustainable agricultural development.

CORE VALUES

We value:

- **Professionalism:** We deliver excellent work with positive attitude using best practice in a professional approach.
- Integrity: We act in an ethical manner with trust, honesty, reliability, and credibility.
- Innovation: We continuously introduce new ways of doing our work.
- Caring: We want the best for our clients and staff, treat them with respect and empathy whilst embracing diversity.
- Teamwork: We believe in the "together we can do more" philosophy through shared visionary leadership.

The Programme and Budget Structure (PBS) of the LDARD is as follows:

PROGRAMME	SUB- PROGRAMME
1. ADMINISTRATION	 1.1 Office of the MEC 1.2 Senior Management 1.3 Corporate Services 1.4 Financial Management 1.5 Communication and Liaison Services
2. SUSTAINABLE RESOURCE USE AND MANAGEMENT	2.1 Agricultural Engineering Services2.2 Land Care2.3 Land Use Management2.4 Disaster Risk Reduction
3. AGRICULTURAL PRODUCER SUPPORT AND DEVELOPMENT	3.1 Producer Support Services3.2 Extension and Advisory Services3.3 Food Security
4. VETERINARY SERVICES	 4.1 Animal Health 4.2 Veterinary International Trade Facilitation 4.3 Veterinary Public Health 4.4 Veterinary Diagnostic Services 4.5 Veterinary Technical Support Services
5. RESEARCH AND TECHNOLOGY DEVELOPMENT SERVICES	5.1 Agricultural Research5.2 Technology Transfer Services5.3 Research Infrastructure Support Services
6. AGRICULTURAL ECONOMIC SERVICES	6.1 Production Economics & Marketing Support6.2 Agro-Processing Support6.3 Macro Economics Support
7. AGRICULTURAL EDUCATION AND TRAINING	7.1 Higher Education and Training7.2 Agricultural Skills Development
8. RURAL DEVELOPMENT	8.1 Rural Development Coordination8.2 Social Facilitation

PART 1 TRANSVERSAL SERVICE STANDARDS

1.1 DIRECTORATE: RISK, ANTI- CORRUPTION AND INTERGRITY MANAGEMENT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Enterprise Risk Assessments conducted	9	Section 38 and Section 45 of the PFMA Risk Management Strategy Risk Management Policy Public Sector Risk Management Framework and Enterprise Risk Management Implementation Plan	Management	LDARD employees	Quarter 4	5 Risk Assessments will be conducted for LDARD management during 4th quarter and 4 Emerging Vulnerable threat assessments in line with Section 38 and Section 45 of the PFMA Risk Management Strategy. Risk Management Policy Public Sector Risk Management Framework and Enterprise Risk Management Implementation Plan
Conduct investigations of cases reported	100%	Section 38 and Section 45 of the PFMA Fraud Prevention Plan, Anti-Corruption Strategy, Fraud and Whistle Blowing Policy	All employees	LDARD employees	Quarterly	100%% of the reported cases will be investigated quarterly basis in line with Section 38 and Section 45 of the PFMA and in terms of the Fraud Prevention Plan, Anti- Corruption Strategy, Fraud and Whistle Blowing Policy
Risk Management and anti-fraud and corruption education and	4	Section 38 and Section 45 of the PFMA	All employees	LDARD employees	Quarterly	4 Risk management, 4 Anti- Fraud and Corruption awareness campaigns will be conducted for LDARD employees on a quarterly basis in line with

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
awareness campaigns		Departmental Fraud Prevention				Section 38 and Section 45 of the PFMA and Departmental Fraud
		Plan				Prevention Plan

1.2. DIRECTORATE: INTERNAL CONTROL

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Availability of financial systems 8 hours of every working day	8 hours/day	Based on availability of systems 8 hours/day	Financial Management Employees	LDARD employees	Daily	All financial systems will be available to all finance employees of LDARD 8 hours of every working day annually; cases of system's downtime will be monitored and reported promptly
Investigation of financial loss cases	350	Public Finance Management Act Section 38 and Loss Policy	All employees	LDARD employees	Quarterly	350 Cases of financial loss will be investigated in quarterly in line with Public Finance Management Act Section 38 and Loss Policy
Maintain unwanted expenditure register	1	Public Finance Management Act Section 38	All employees	LDARD employees	Quarterly	1 Unwanted expenditure register will be monitored quarterly in line with Public Finance Management Act Section 38

1.3 DIRECTORATE: STRATEGIC MANAGEMENT, MONITORING AND EVALUATION

SUB DIRECTORATE: STRATEGIC MANAGEMENT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Strategic Planning sessions conducted	7	Departmental Strategic Plan and Batho Pele Principles		LDARD employees	Quarter 2 & 4	2 Departmental Planning sessions and 5 District Planning session will be conducted during 2 nd & 3 rd quarter in line with the Departmental Strategic Plan Framework and Batho Pele Principles in preparation for the APP for 2026/27
Submission of Departmental Performance reports	5	Strategic Planning Framework and Batho Pele Principles	All Stakeholders	DALRRD, Legislature and OTP	Quarterly	5 Performance reports will be submitted quarterly to DALRRD, Legislature, AG and OTP in line with Strategic Planning Framework and Batho Pele Principles
Annual Performance Plan compiled and produced	1	Strategic Planning Framework and Batho Pele Principles	All Stakeholders	RSA	Quarter 4	1 Annual Performance Plan will be compiled and produced during the 4 th quarter for all stakeholders nationally in line with Strategic Planning Framework and Batho Pele Principles

SUB DIRECTORATE: PERFORMANCE MONITORING AND EVALUATION

KEY SERVICE		QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Verification of projects	of	100	PME Standard Operating Procedure (SOP) and LDARD PME framework	Stakeholders	Limpopo Province	Quarterly	100 Projects will be verified quarterly for all stakeholders in line with PME SOP and LDARD PME Framework
Monitoring or projects	of	7	PME Standard Operating Procedure (SOP)	All Stakeholders	Limpopo Province	Quarterly	7 Projects in Limpopo Province will be monitored quarterly in line with PME Standard Operating Procedure (SOP)
Evaluation or projects	of	2	Terms Of Reference and Government Wide Monitoring and Evaluation System (GWMES)	All Stakeholders	Limpopo Province	Quarter 1 and 2	2 Projects in Limpopo Province will be evaluated during 1 st and 2 nd Quarter in line with the TOR and GWMES for all stakeholders.

SUB DIRECTORATE: SERVICE DELIVERY IMPROVEMENT

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Review of Service Standards	1	White Paper on Batho Pele and White Paper on Transformation of Public Service		Limpopo Province	Quarter 4	1 Service Standards will be reviewed once during the 4 th quarter in line with White Paper on Batho Pele and White Paper on Transformation of Public Service for all stakeholders in Limpopo Province

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Review of Service Delivery Charter	1	PSR and White Paper on Transformation of Public Service	All Stakeholders	Limpopo Province	Quarter 4	1 Service Delivery Charter will be reviewed during the 4 th quarter in line with the PSR and White Paper on Transformation of Public Service for the benefit of all stakeholders in Limpopo Province
Review Statement of Public Service Commitment	1	PSR and White Paper on Transformation of Public Service	All Stakeholders	Limpopo Province	Quarter 1	1 Statement of Public Service Commitment will be reviewed during the 1 st quarter in line with the PSR and White Paper on Transformation of Public Service for the benefit of all stakeholders in Limpopo
Development of Citizen's Report	1	PSR and White Paper on Transformation of Public Service	All Stakeholders	Limpopo Province	Quarter 2	1 Citizen's Report will be developed during the 2 nd quarter in line with the PSR and White Paper on Transformation of Public Service
Manage and ensure finalization of departmental complaints	100%	Complaints Management Policy and Batho Pele Principles	All Stakeholders	Limpopo Province	Within 25 working days	100% of departmental complaints will be finalized within 25 working days in line with Complaints Management Policy and Batho Pele Principles in Limpopo Province
Monitor Thusong Service Centre	8	Provincial Thusong Centre	All Stakeholders	Limpopo Province	Quarterly within 1 day	8 Thusong Service Centers will be monitored quarterly in line with the Provincial Thusong Centre Strategy for all stakeholders in Limpopo Province within 1 day

KEY SERVICE	QUANTITY	QUALITY	TARGET	TARGET	TIME FRAME	FULL STATEMENT			
			GROUP	AREA					
SUB DIRECTORATE: ORGANIZATIONAL DEVELOPMENT									
Manage and maintain the organizational structure		Strategic Plan, Public Service Act, Public Service Regulation 2016,	, ,	LDARD employees	On –going	1 Organizational structure will be managed and maintained for LDARD employees on an ongoing basis according to the strategic plan, PSA and PSR			

1.4 DIRECTORATE: COMMUNICATIONS AND LIAISON SERVICES

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Communication Strategy implemented	1	Promotion of Access to Information Act and Government Communication Information Services and Batho Pele Principles	All the external and the internal stakeholders	Limpopo Province	Quarter 1	01 Communication Strategy will be reviewed and implemented during the 1 st quarter in line with Promotion of Access to Information Act, Government Communication Information Services and Batho Pele Principles
Events and campaigns conducted	15	Departmental Communication Strategy and Batho Pele Principles	All the external and the internal stakeholders	Limpopo Province	Quarterly	15 Departmental events and campaigns will be conducted quarterly for internal and external stakeholders in Limpopo Province in line with the Departmental Communication Strategy and Batho Pele Principles
Media statements	15	Departmental Communication Strategy and Batho Pele Principles	All the external and the internal stakeholders	Limpopo Province	Quarterly	15 Media statements will be issued quarterly in line with the Departmental Communication Strategy and Batho Pele

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						Principles for the benefit of all stakeholders in Limpopo Province
Agric radio programmes broadcasted	20	Departmental Communication Strategy, Promotion of Access to Information Act and Batho Pele Principles	All Stakeholders	Limpopo Province	Quarterly	20 Agricultural public education and awareness radio programmes will broadcast quarterly in line with the departmental Communication Strategy, PAIA and Batho Pele Principles for the benefit of all stakeholders
Shows and exhibitions	28	Departmental Communication Strategy and Batho Pele Principles	All Stakeholders	Limpopo Province	Quarterly	28 Shows and exhibitions will be conducted quarterly in line with Departmental Communication Strategy and Batho Pele Principles for all stakeholders in Limpopo Province
Zwavhulimi Edition published online	10	Departmental Communication Strategy, Promotion of Access to Information Act	All Stakeholders	Limpopo Province	Monthly	10 Compiled stories will be uploaded on the Departmental website/ published on monthly basis in line with Departmental Communication Strategy, PAIA for the benefit of all stakeholders
E-Newsletters published	24	Departmental Communication Strategy, Promotion of Access to Information Act	All employees	LDARD employees	Bi- weekly	24 Newsletters will be published bi- weekly and as and when there are issues of interest to publish in line with departmental Communication Strategy and PAIA for the benefit of the LDARD staff (the total number of editions depend on the

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						availability of newsworthy stories which are for internal stakeholder's interest)

1.5 DIRECTORETE: GOVERNMENT INFORMATION AND TECHNOLOGY OFFICE (GITO)

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Website updates	100%	CGICTPF	IT users & stakeholders	LDARD	Hourly	Website will be 100% updated hourly for IT users for LDARD employees and stakeholders in line with CGICTPF
ICT plan implemented	1	CGICTPF, ITIL, COBIT and Gartner reports	IT users	LDARD employees	Quarterly	1 ICT plan will be implemented quarterly for LDARD employees CGICTPF, ITIL, COBIT and Gartner reports

1.6 DIRECTORATE: SECURITY MANAGEMENT SERVICES AND FACILITIES MANAGEMENT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Security threat risk assessment reports compiled	20	Reports in terms of MISS and MPSS	MEC, HOD, employees and relevant authorities	LDARD employees	Quarterly	20 Security threat risk assessment reports will be compiled quarterly in line with MISS, MPSS for MEC, HOD, employees and relevant authorities
Percentage of	100%	Managed in terms	All	LDARD	Monthly	100% of security contracts will be
contracts	service	of the service level	Stakeholders	employees		managed in terms of service
managed	providers'	agreement				level agreement for all

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
	i.e., physical securities					stakeholders of LDARD through monthly site inspection
Percentage of selected applicants, prospective bidders and employees screened	100%	Criminal Record Centre and State Security Agency (SSA)	All employees and selected applicants	LDARD employees	Monthly	100% of selected applicants, prospective bidders and LDARD employees will be screened monthly in LDARD based on Criminal Record Centre and State Security Agency in the LDARD
Documents dispatched in accordance with MISS	100%	MISS	All employees	LDARD employees	Quarterly	100% documents will be dispatched for LDARD employees quarterly in accordance with MISS
Provision of hygienic services	1	OHS Act	All Stakeholders	Limpopo province	Daily	1 Proper hygienic service will be provided daily to all buildings at head office through routine maintenance by Facility Management in line with OHS Act

1.7 SUB DIRECTORATE: RECORDS MANAGEMENT

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Issuing and implementation of Disposal Authorities	4	PFMA, NARS, Limpopo Archives Act, Departmental Records Management Policy,		LDARD employees	31 March 2025	4 Disposal authorities will be granted (issued) by 31 March 2025 by Provincial Archives and implemented by the Department guided by PFMA, Records Management Policy, Records Management Policy Manual,

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
		Records Management Policy Manual, Registry Procedure Manual, Best Practice Model for Managing and Keeping Employee Records and LDARD Section 14 of PAIA Manual				NARS, Departmental Records Management Policy, and Limpopo Archives Act for LDARD employees
The updating and review of file plans	4	DPSA Circular Number 4 of 2002 & Best Practice Model for Managing and Keeping Employee records	Employees Provincial Archives	LDARD employees	31 March 2026	4 Files plans will be updated and reviewed by 31 March 2026 guided by NARS; Limpopo Archives Act; Departmental Records Management Policy and Registry Procedure Manual for LDARD employees
Transfer of files to and from other departments	100%	Registry Procedure Manual, Best Practice Model for Managing and Keeping Employee records and Records Management User Process Manual	All employees	LDARD	Within 30 calendar days upon transfer of an employee	100% of files will be transferred to or from other departments within 30 calendar days upon transfer of an official in compliance with the Registry Procedure Manual, Records Management User Process Manual and Best Practice Model for Managing and Keeping Employee paper-based records for LDARD employees

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Processing of requests in accordance with PAIA, POPIA and PAJA	100%	Promotion of Access to Information Act (PAIA) and Departmental Manual in terms of Section 14 of PAIA and Batho Pele Principles	Office of the Premier Requesters of information SAHRC Department of Justice and Constitutional Development	RSA	Within 30 working days upon receipt of the request	100% PAIA and POPIA requests will be processed within 30 working days upon receipt of the request in accordance with PAIA, POPIA and Departmental Manual in terms of Section 14 of the Act and Batho Pele Principles for all stakeholders in RSA. 100% PAJA requests will be processed within 90 working days upon receipt of the request in accordance with PAJA.
Translation and Printing of manuals	5	Manuals in terms of Section 14 of PAIA and Batho Pele Principles	All stakeholders	RSA	By 31 March 2026	PAIA manuals will be translated into 5 different langue's and printed by 31 March 2026 in accordance with the Departmental Manual in terms of Section 14 of PAIA and Batho Pele Principles for all stakeholders in RSA

1.8 DIRECTORATE: HUMAN RESOURCE MANAGEMENT

SUB-DIRECTORATE: CONDITIONS OF SERVICE

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Management of retiring employees	42	According to the Public Service Act and	All employees	LDARD employees		42 Identified Retiring employees will be managed in the LDARD employees according to the

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
		procedure Manual				report retrieved from PERSAL system within three months
GEPF online transactions	42	PSA, pension case management employer user guide and DPSA communique dated 20170306 read in conjunction with GPAA practice note 1 of 2014.	All exit employees	LDARD exit employees	At least 6 months in advance in case of retirement.	42 GEPF online transaction will be managed 6 months in advice in line with PSA, pension case management employer user guide and DPSA communique dated 2017-03-06 read in conjunction with GPAA practice note 1 of 2014
Management of staff establishment	1	Approved Organizational Structure Code of remuneration PSR 2016 as amended. PSA of 1994	All employees	LDARD employees	Within 5 days	1 Staff establishment will be managed 100% to ensure correct placement, exit and movement of employees in the LDARD within 5 working days in line with Approved Organizational Structure, CORE, PSR 2016 as amended and PSA of 1994
Monitor incapacity leave (PILIR)	100%	PILIR policy	All employees	LDARD employees	5 working days after receipt	100% Applications of incapacity leave will be monitored and assessed by the service provider in terms of PILIR Policy within 5 working days after receipt
		TMENT& PROVISI	ONING			
Filling of vacant posts	105	Departmental Recruitment and Selection Policy &	All suitable qualified people	Within or outside the RSA	90 days	105 Vacant funded posts will be filled with suitably qualified people from within or outside the RSA as per Departmental

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
		Public Service Act 1994 amended				Recruitment and Selection Policy within 90 days and Chapter IV section 11 of the PSA 103 of 1994 as amended
Management of employee transfers and debt recovery		Public Service Act 1994 as amended & Public Service Regulation 2016 as amended & Procedure for Transfers	Qualifying employees	Internal and Inter Departmen tal	Within a month	100% employees' internal and inter departmental transfers will be managed within a month in terms of Chapter IV section 14 (2) (a) and (b) of the PSA 103 of 1994
Manage verification of employee qualifications	100%	All employees' qualifications verified	Shortlisted candidates	Within or outside the RSA	Within 30 days after the approval by the Head of Department to shortlist	100% verifications of qualifications within or outside the RSA will be concluded in line with the provisions of the guideline "Verifications of qualifications in the Public Service, 2005" and in terms of the PFMA as per a list of the shortlisted candidates.
		RESOURCE PLAN				
KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Implementation Human Resource Plan	1	PSR Strategic Human Resource Planning Guideline and Toolkit	All employees	LDARD employees	Quarterly	1 HR Plan will be implemented quarterly in line with the PSR, Strategic HR Planning Guideline and Toolkit for LDARD employees

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Implementation of Employment Equity Plan / Updating of Monthly EE Stats	12	White Paper on Affirmative Action, Employment Equity Act 55 of 1998 LRA and SDA	All employees	LDARD employees	Monthly	12 Employment Equity plan will be reviewed monthly in line with White Paper on Affirmative Action, EEA, LRA and SDA for LDARD employees
Employment equity compliance to achieve 50%	3	EEA, Code of Good Practice and Cabinet Resolutions Gender Strategic Framework	Internal and External candidates	LDARD employees	As per advert	Employment Equity compliance to appoint 3 Female SMS internal or external candidates as per advert to achieve 50% representation in line with EEA, Code of Good Practice, Cabinet Resolutions and Gender Strategic Framework for LDARD internal and external candidates.
Achievement of 4% people with disability	6	EEA, Code of Good Practice, Cabinet Resolution 2006 and Job Access Strategic Framework on the employment of PWD's	Internal and external candidates	LDARD employees	As per advert	Strive to employ 6 internal or external candidates of People with Disabilities as per advert to achieve 2% representation in line with EEA, Code of Good Practice, Cabinet Resolutions, Job Access Strategic Framework on the employment of PWD's for LDARD internal or external candidates.

SUB DIRECTORATE: HUMAN RESOURCE TRAINING AND DEVELOPMENT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Bursary Management	1	Departmental External and Internal Bursary Policy	External Bursary students	Limpopo Province	2 nd Quarter	1 Bursary need analysis will be conducted during 2 nd quarter for external students in Limpopo Province in in line with External Bursary Policy
Progress report on bursary	2	Departmental External and Internal Bursary Policy	External Bursary students	Limpopo Province	1 st & 2 nd Quarter	2 Progress reports of Bursars will be compiled during 1 st and 2 nd quarter for External Bursary students in line with Departmental External and Internal Bursary Policy
Bursary files captured on Persal	3	Departmental External and Internal Bursary Policy	External Bursary Students & Internal Bursary Students	Limpopo Province	1 st & 2 nd Quarter	3 Reports on Bursary files will be compiled and captured on Persal during 1st and 2nd quarter for External Bursary Students & Internal Bursary Students in line with Departmental External and Internal Bursary
Internship programme monitored.	2	Directive on Developmental Programmes in the Public Service	Students and graduates Interns	Limpopo Province	2 nd Quarter	2 Induction sessions will be conducted during 2 nd Quarter Students and graduates Interns in line with Directive on Developmental Programmes in the Public Service
Employees trained.	1750	Departmental Workplace Skills Plan Skills Development Act	All employees	LDARD employees	Quarterly	1750 Employees will be trained quarterly in line with Departmental Workplace Skills Plan

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						Skills Development Act Departmental Workplace Skills Plan

1.9 DIRECTORATE: EMPLOYEE HEALTH AND WELLNESS PRAGRAMMES

SUB-DIRECTO	SUB-DIRECTORATE: WELLNESS MANAGEMENT									
KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT				
Provide psychosocial wellness services on referred cases	100%	EAPA SA Service Standards 2001, Employee Health and Wellness Strategic Framework for the Public Service 2019, Wellness Management Policy	employees and their	LDARD employees	Monthly	100% of psychosocial wellness services on referred cases will be provided monthly to employees at LDARD guided by EAPA SA Service Standards 2001, Employee Health, and Wellness Strategic Framework for the Public Service 2019.				
SUB DIRECTOR	ATE: HIV, STI,	TB, HEALTH, AND F	PRODUCTIVITY	MANAGEM	ENT					
Conduct Educational sessions on HIV, TB and STIs	15	Managing HIV/AIDS in the workplace, Employee Health and Wellness Strategic Framework for the Public Service 2009 EHW policy,	and	LDARD employees	Quarterly	15 Educational sessions on HIV, STIs and TB will be conducted quarterly for employees and stakeholders as guided by Managing HIV/AIDS in the workplace, Employee Health and Wellness Strategic Framework for the Public Service 2009,				

		NSP & PSP on HIV, STI`s and TB 2017-2022				EHW policy, NSP and PSP on HIV, STI's and TB 2017-2022
Provide HIV Testing services	14	Managing HIV/AIDS in the workplace. Employee Health and Wellness Strategic Framework for the Public Service 2019, NSP & PSP on HIV, STIs and TB 2016-2022 and HTS Policy.	All employees and Stakeholders	LDARD employees	Quarterly	12 HCT Sessions will be conducted quarterly as guided by Managing HIV/AIDS in the workplace, Employee Health and Wellness Strategic Framework for the Public Service 2009, EHW policy, NSP on HIV, STI's and TB 2017-2022 and HTS Policy
Report complied on distribute of Male and female condoms	4	Managing HIV/AIDS in the workplace. Employee Health and Wellness Strategic Framework for the Public Service 2019, EHW policy, NSP & PSP on HIV, STIs and TB 2017-2022	All employees and Stakeholders	LDARD employees	Biannually	4 Reports on distribution of male and female condoms will be compiled for employees biannually and stakeholders guided by Managing HIV/AIDS in the workplace, Employee Health and Wellness Strategic Framework for the Public Service 2019, EHW policy, NSP & PSP on HIV, STIs and TB 2017-2022

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
HEALTH AND P						
Conduct educational sessions on communicable and non- communicable diseases	14	Employee Health and Wellness Strategic Framework for the Public Service 2019 and EHW policy	All employees and stakeholders	LDARD employees	Quarterly	14 Educational sessions on communicable and non-communicable diseases will be conducted during quarterly for LDARD employees and stakeholders guided by Employee Health and Wellness Strategic Framework for the Public Service 2019 and EHW policy.
Provide Health and TB screening	14	Employee Health and Wellness Strategic Framework for the Public Service 2009 NSP & PSP on HIV, STI's and TB 2017-2022 and Wellness Management Policy	All employees & Stakeholders	LDARD employees	Quarterly	11 Health and TB Screening sessions will be conducted quarterly as guided by Managing HIV/AIDS in the workplace, Employee Health and Wellness Strategic Framework for the Public Service 2019, Wellness Management Policy, NSP on HIV, STI's and TB 2017-2022

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Develop emergency /evacuation plans	4	Disaster Management Act No. 57 of 2002. SHERQ Management Policy. Employee Health and Wellness Strategic Framework for the Public Service: 2023	All employees	LDARD employees	Quarterly	4 Emergency /evacuation plans for LDARD workplaces will be reviewed quarterly as guided by Disaster Management Act SHERQ Management Policy Employee Health and Wellness Strategic Framework for the Public Service: 2023

1.10 DIRECTORATE: EMPLOYEE RELATIONS

SUB DIRECTORATE EMPLOYEE RELATIONS

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Manage grievance	100%	Labour Relations Act 66 of 1995, Resolution 14 of 2002(PSCBC), Basic Condition of Employment Act 75 of 1997	in the Department & Other	Limpopo Province	Within 30 working days	100% Grievances will be referred by employees and each case to be completed within 30 days in terms of grievance procedure, Resolution 14 of 2002 (PSCBC), BCEA and policy framework in the Limpopo Province

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Manage misconduct	100%	Labour Relations Act 66 of 1995, Basic Condition of Employment Act 74 of 1997, PSCBC Resolution 1 of 2003	All employees in the Department and other Departments whenever deployed to help	Limpopo Province	Within 90 working days	100% Cases of misconduct will be referred by management in the Department or other Departments in Limpopo Province within 90 days in terms of LRA, BCEA, PSCBC Resolution 1 of 2003 and policy framework
Manage disputes	100%	LRA 66 of 1995, Basic Condition of Employment Act 75 of 1997, Dispute Resolution Procedures of Councils	Department of Agriculture and Rural Development	Limpopo Province	Quarterly	100% Disputes will be managed for LDARD quarterly, that are emanating out of the grievances or misconduct process in the department in line with the LRA, BCEA, Dispute Resolution Procedures of Councils and Policy Framework as dictated by the Labour Court
Provide labour advice	100%	All labour legislations, Collective Bargaining, Employment contracts, National and Provincial Department Policies	All employees' managers and clients of the Department	Limpopo Province	Quarterly	100% Quality advice will be provided quarterly to all employees, management, and clients on Labour Relations in line with all labour legislations, Collective Bargaining, Employment contracts, National and Provincial Department Policies throughout the year

KEY SERVICE	QUANTITY	QUALITY	TARGET	TARGET	TIME FRAME	FULL STATEMENT			
			GROUP	AREA					
SUB-DIRCTORATE: PERFORMANCE MANAGEMENT DEVELOPMENT SYSTEM									
Conduct quality	1 855	APP, Provincial	Employees	LDARD	31 May 2025	1 855 Quality assurance of			
assurance on		Manual on	and Office of	employees		Performance Agreements will be			
Performance		Performance	the Premier	and Office		conducted for LDARD employees			
Agreement		Management, Job		of the		and OTP by 31 May 2025 in line			
		Description and		Premier		with APP and operational plan and			
		PMDS Policy				Job Description, Provincial policy			
						on Performance			

1.11 DIRECTORATE: MANAGEMENT ACCOUNTING

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
MTEF estimates and adjustment budget reports		In terms of the PFMA, Treasury Regulations, Treasury guidelines and Departmental Strategic Plan and Budget guidelines	All Stakeholders	Provincially	Quarterly	2 Reports will be produced quarterly in terms of the PMFA, Treasury Regulations, Treasury guidelines and Departmental Strategic Plan and 3 Budget guidelines
Virement /Shifting of funds requests processed	100%	In terms of the PFMA and Treasury Regulations	All Stakeholders	LDARD Programm es	Within 2 days of receipt	100% virement / shifting of funds requests will be processed within 2 days of receipt for all LDARD stakeholders in terms of the PFMA and Treasury Regulations
Budget Steering Committee meeting	4	In terms of the Provincial Transversal Budget Policy	LDARD Budget Steering Committee members	All Stakeholde rs	Quarterly	4 Budget Steering committee meetings will be conducted quarterly in terms of the Provincial Transversal Budget Policy to discuss budget planning, monitoring of expenditure and

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						reporting matters to LDARD Budget Steering Committee members
Financial performance reporting	12	In terms of the PFMA, Treasury guidelines and Provincial Transversal Budget Policy	All Stakeholders	LDARD Programm es	Monthly	12 Monthly in-year monitoring reports will be compiled for LDARD Programmes on the performance of expenditure and revenue budgets of the department in terms of PFMA, Treasury guidelines and Provincial Transversal Budget Policy
Cash Flow Projections	2	In terms of the PFMA, Treasury Regulations and Provincial Transversal Budget Policy	All Stakeholders	LDARD Programm es	Quarter 3 and 4	2 Cash flow Projection will be produced for LDARD Programmes for original allocated budget and adjustment budget during 3 rd and 4 th quarter in terms of PFMA and Treasury Regulations
Expenditure Control (Misallocation and Misclassification	100%	In terms of the SCOA, PFMA, Treasury Regulations and Provincial Transversal Budget Policy	All Stakeholders	LDARD Programm es	Within 2 days	100% correctness of allocation transactions journals within 2dyas will be compiled in line with SCOA, PFMA, Treasury Regulations and Transversal Budget Policy
Requisition of funds	12	In terms of the PFMA and Treasury Regulations	All Stakeholders	Provincial	Monthly	12 Monthly fund requisitions to be compiled in line with Original and Revised Cash flow projections in terms of PFMA and Treasury Regulations to be submitted to provincial Treasury

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Annual Appropriation Statement	4	In terms of the PFMA and Treasury Regulations, Modified Cash and GRAP	All Stakeholders	Provincial	Quarterly	4 Appropriation statements to be compiled quarterly in with PFMA, Treasury Regulations, Modified Cash and GRAP

1.12 DIRECTORATE: FINANCIAL ACCOUNTING

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME PERIOD	FULL STATEMENT
Financial statements submitted	4	PFMA, Treasury Regulation and Modified cash Standards	External stakeholders	Limpopo Province	Quarter 1&4	3 Interim Financial Statements and 1 AFS be prepared and submitted to external stakeholders in line with PFMA, Treasury Regulations Modified cash Standards
Payments to service provider	100%	PFMA, Payment Policy and Procedure Manual	Service providers	LDARD employees	Within 30 days from date of receipt of invoice	100% payments will be made within 30 days from the date of receipt of an invoice to service providers in the RSA based on the PFMA, Payment policy and procedure manual
Bank reconciliation	100%	Bank reconciliation statement	Financial management officials	LDARD employees	Daily	100% bank reconciliation will be performed daily for LDARD based on bank statements and BAS exception report
Reporting to Treasury and external stakeholders	100%	PFMA, Treasury Regulations and Reports	External stakeholders	Limpopo Province	Monthly	100% reporting to Treasury and external stakeholders in Limpopo Province will be done monthly

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME PERIOD	FULL STATEMENT
						according to PFMA supported by reports
Revised tariffs document	1	In line with inflation and being approved by Treasury	All employees that provide service	LDARD employees	Annually	100% revision of Revenue tariffs will be done annually in line with inflation and submitted to Treasury for approval
Collection of total revenue budget	1	Based on revenue budget projections	All stakeholders	LDARD employees	Annually	100% Total revenue will be collected from all stakeholders annually based on LDARD revenue budget
Revenue inspections	2	PFMA, Revenue Collection Policy and Procedure Manual	Cashiers and checking officers	LDARD collection points	Bi-annually	2 All cashiers and checking officers in LDARD revenue collection points will be inspected Bi -annually to ensure compliance with PFMA, revenue collection policy and procedure manual
Transfer of revenue collected to Treasury	12	PFMA, Revenue collection policy	All Stakeholders	LDARD employees	Monthly	12 Revenue collected will be transferred on monthly basis to Provincial Treasury in line with the PFMA and Revenue collection policy
Reduction of doubtful debts	100%	In terms of debts management write- off policy	All types of doubtful debts	Limpopo Province	Annually	100% department provide annually budget for provision for writing-off of doubtful debts annually in terms of debts management write-off policy

DIRECTORATE: SUPPLY CHAIN AND ASSET MANAGEMENT

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Approved procurement plan of the new Financial Year	1	Limpopo Demand Management Procedure Manual & Departmental Supply Chain Management Policy	All End Users / Departmental Directorate	Limpopo Province	30 April 2025	1 Procurement plan will be approved annually for the Department according to Limpopo Demand Management Procedure Manual & Departmental Supply Chain Management Policy
Commodity and Market Research	20	Based on business plans of the department and reports	All End Users / Departmental Directorates	LDARD employees	Annually	20 Commodity and Market Research will be conducted annually based on current trends, business plans and reports for all End Users /Departmental directorates in LDARD
Contract Management	30	National Contract Management Manual and Departmental Contract Management	End Users	LDARD employees	Within 14 days	30 Contracts awarded will be signed within 14 days from date of award based on National Contract Management Manual and Departmental Contract Management policy
Contracts awarded executed according to specification	30	National Contract Management Manual and Departmental Contract Management policy & procedures manual	End Users	LDARD employees	Annually	30 contracts awarded will be executed annually according to specification based on National Contract Management Manual and Departmental Contract Management policy & procedures manual for End Users in LDARD

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Approved contract amounts not exceeded	30	National Contract Management Manual and Departmental Contract Management Policy & Procedures Manual	End Users	LDARD employees	Annually	30 Contract amounts awarded will not be exceeded annually by End Users based on the National Contract Management Manual and Departmental Contract Management policy & procedures manual
Variation/ Expansion of contract	5	PFMA SCM Instruction no.3 of 2021/22 (PFMA Act 1 of 1999: Enhancing Compliance, Transparency & Accountability in SCM	End Users	LDARD employees	Annually	05 Contract expansion/ variation will be implemented annually with the approval of HOD in line with the National Treasury SCM Instruction no3 of 2021/22 PFMA Act 1 of 1999 on Enhancing Compliance, Transparency and Accountability in SCM
Bid's invitation	100%	Broad Based Black Economic Empowerment Act &Preferential Regulations 2022	Suppliers / Service Providers	RSA	Annually	100% of bids invitations will be advertised annually to suppliers / service providers annually in RSA in line with Broad Based Black Economic Empowerment Act & Preferential Regulations 2022
Evaluation of bids	100%	Broad Based Black Economic Empowerment Act, Preferential Regulations 2022, Departmental Supply Chain Management	End Users	LDARD employees	Within 120/240 days for bids above R1M Within 90 working days	100% of bids will be evaluated within 120/240 days and 90 days respectively by committees based on Broad Based Black Economic Empowerment Act, Preferential Regulations 2022 & Departmental Supply Chain Management Policy & procedure manual for End Users

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
		Policy & procedure manual			for bids from R30k to R1M	
Order request for orders processed		LDARD Supply Chain Policy and Procedure Manual	End Users	LDARD employees	Within 2 days	800 of all requests for orders will be processed within 2 days for End Users based on LDARD Supply Chain Policy and Procedure Manual
Sourcing of quotations	800	LDARD Supply Chain Policy and Procedure Manual	End users	LDARD employees	Within 7 days	100% request for quotations will be sourced within 7 days of receipt of a request based on LDARD SCM Policy and Procedure Manual

SUB DIRECTORATE: ASSET MANAGEMENT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Verification of assets conduct	2	PFMA, Provincial Asset Management Policy.	All Stakeholders	Limpopo Province	Bi -annually	2 Asset verifications will be conducted in line with 11.7 of the Provincial Asset Management Policy for both Movable Assets and Biological Assets which will be conducted bi-annually
Conduct stock taking	2	PFMA, and Inventory Management Policy	All Stakeholders	Limpopo Province	Bi -annually	2 Stock taking will be conducted twice in a financial year in all stores across the department in line with Section 8.1 of the Provincial Inventory Management
Auctions to be held	1	SCM Disposal Practice Note 05 of 2007, and Treasury Regulations	All Stakeholders	Limpopo Province	Quarter 3	1 Auction will be held to administer the Disposal of assets during 3 rd Quarter within the Department in line with SCM Disposal Practice

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						note 5 of 2007 and Section 16A7 of the Treasury Regulations.
Asset and Inventory reconciliation	12	Section 38 (1)(d) of the PFMA, Section 10.1 of the Treasury Regulations and Provincial Asset Management .Policy Sec 4.8.1	Management	LDARD employees and Provincial Treasury	Monthly	12 Asset reconciliation of BAS ledger with asset registers will be performed monthly in line with Section 38 (1)(d) of the PFMA, Section 10.1 of the Treasury Regulations, Provincial Asset Management Policy Sec 4.8.1, BAS reports to be printed and analyzed on bi- weekly basis to check misclassification and capturing of correcting journals
Updated User Asset Management Plan	1	Government Immovable Asset Management Act and PFMA	All Stakeholders	LDARD employees \ Provincial Treasury/ Limpopo Public Works	Annually	1 Comprehensive User Asset Management Plan will be developed annually for all stakeholders to ensure the proper management and maintenance of all immovable assets in line with GIAMA, PFMA under the Department's Custodianship
Maintenance of GG vehicles	270	Transport policy on GG vehicles	All Stakeholders	LDARD employees	Monthly	270 Roadworthy GG Vehicles will be provided and maintained monthly to LDARD employees in line with Transport policy on GG vehicles
Provision of GG and subsidized vehicles	13 GG and 10 Subsidized vehicles	Transport Policy	All Stakeholders	LDARD employees	Quarterly	13 GG and 10 Subsidized vehicles will be provided during quarterly for LDARD employees in line with Transport Policy

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Manage disposal of GG vehicles	10	Transport Policy	All Stakeholders	LDARD employees	Annually	10 Identification of old and unserviceable vehicles will be submitted to disposal committee and final disposal done through auction

PART 2 DOMAIN SERVICE STANDARDS

2.1. DIRECTORATE: AGRICULTURAL ENGINEERING SERVICES

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Agricultural infrastructure established	51	According to specifications compiled for each specific project.	Project beneficiaries	Limpopo Province	Quarterly	51 Agricultural infrastructure projects will be developed and completed quarterly according to the specifications as compiled for each project for beneficiaries in Limpopo Province
Development of norms and standards for infrastructure projects	1	According to industry norms and standards.	For Departmental use	Limpopo Province	Quarter 4	1 Data sheets with norms and standards for Agricultural Infrastructure will be developed during quarter4

2.2 SUB PROGRAMME: LAND CARE

SUB-DIRECTORATE: FACILITATION OF LAND CARE

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Hectares of agricultural land rehabilitated	1 500	Land cover data Erosion of gullies report Biodiversity map/data CARA (section 12)	Land users	Limpopo Province	Quarterly	1 500 Ha of farmland protected will be improved through conservation measures in Limpopo Province quarterly for land users through soil conservation measures based on Land cover data, Erosion of gullies report and biodiversity map/data
Green jobs created	1550	EPWP Code of Good Practice, Beneficiary data list Contract of employment M&E checklist	Project	Limpopo Province	Quarterly	1550 Green jobs will be created through EPWP project beneficiaries in Limpopo Province as from the 01 April 2018- 31 March 2019 based on EPWP Code of Good Practice and National Skills Development Act quarterly.
Hectares cleared of alien invasive plants	1500	Alien Plant Implementation Guideline Land cover data CARA (section 15, 16 and 17)	Farmers	Limpopo Province	Quarterly	1500 Ha of alien invasive plants will be cleared quarterly for Land users in Limpopo province based on alien plant implementation guideline, land cover data and CARA
Communities adopting Land Care practices	110	Land Care Policy framework, Land Care Awareness Implementation Plan	Land users	Limpopo Province	Quarterly	110 Communities will be adapted Land Care practices quarterly in line with Land Care Policy framework, Land Care Awareness Implementation Plan

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Land Care training session conducted	25	Land Care Policy framework, Land Care trainings and Awareness Implementation Plan	Land users	Limpopo Province	Quarterly	25 Land Care training sessions will be conducted quarterly to increase awareness line with Land Care Policy framework, Land Care trainings and Awareness Implementation Plan
Number of dams rehabilitated	15	Norms and standards For CARA 43/83	Farmers	Limpopo Province	Quarterly	15 dams will be rehabilitated quarterly in line with CARA Regulations to increase the water holding capacities of the dams for farmers
Producers using climate smart technologies	550	Norms and standards Act 70/70 CARA 43/83 (section 6)	Land users	Limpopo Province	Quarterly	550 Producers undertaking suite of climate smart technologies as part of ecosystem-based adaptation in line with Norms and standards Act 70/70 CARA 43/83 (section 6)
Hectares cultivated land under conservation agriculture practices	700	Norms and standards Act 70/70 CARA 43/83 (section 6)	Land users	Limpopo Province	Quarterly	700 Ha of land will be cultivated under conservation agriculture practices quarter in line with Norms and standards Act 70/70CARA 43/83
		SE MANAGEMENT				
Number of agro- ecosystem management plans developed	5	Norms and standards Act 70/70 CARA 43/83 (section 6)	Land users	Limpopo Province	Quarter 4	5 Agro-ecosystems management plans will be developed during quarter 4 in lune with Norms and standards Act 70/70 CARA 43/83 (section 6) for land users in Limpopo Province

KEY SERVICES	QUANTITY	QUALITY		TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Number of farm management plans developed	15	Norms standards Act 70/70 CARA (section 6)	and 43/83	Land users	Limpopo Province	Quarterly	1Farm management plans, including farm maps will be developed quarterly in terms of CARA and Act 70/70 to ensure compliance to sustainable land use and management principles for land users in Limpopo Province

2.3 DIRECTORATE: DISASTER RISK REDUCTION

SUB-DIRECTORATE: GEO-GRAPHICAL INFORMATION SYSTEMS

KEY SERVICE	QUANTITY	QUALITY		TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
GIS products developed to inform planning		Spatial Infrastructure 2003	Data Act	All Stakeholders	Limpopo Province	Quarterly	4 GIS Products will be developed to inform planning quarterly for various stakeholders within the Limpopo Province in accordance with the Spatial Data Infrastructure Act of 2003

SUB-DIRECTORATE: DISASTER RISK REDUCTION

KEY	QUANTITY	QUALITY	TARGET	TARGET	TIMEFRAME	FULL STATEMENT
SERVICES			GROUP	AREA		
Awareness	25	Disaster	Farmers	Limpopo	Quarterly	25 Awareness on disaster risk
campaign on		Management Act		Province		reduction will be conducted
disaster risk		and Disaster				quarterly to assist farmers in
reduction		Management				Limpopo Province in line with
conducted		policy				Disaster Management Act and
						Disaster Management policy

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIMEFRAME	FULL STATEMENT
Surveys on uptake for early warning information conducted	20	Disaster Management Act and Disaster Management policy	Farmers	Limpopo Province	Quarterly	20 Surveys on uptake for early warning information will be conducted quarterly in line with Disaster Management Act and Disaster Management policy
Disaster relief schemes managed	1	Disaster Management Act and Disaster Management policy	Farmers	Limpopo Province	Quarter 4	1 Disaster scheme will be managed during the 4 th quarter for farmers in Limpopo Province in accordance with Disaster Management Act and Disaster Management policy
Farmers assisted through disaster relief scheme	750	Disaster Management Act and Disaster Management policy	Farmers	Limpopo Province	Quarterly	750 Farmers will be assisted through disaster management scheme during the quarterly (for farmers in Limpopo Province) in accordance with Disaster Management Act and Disaster Management Policy

3.1 SUB PROGRAMME: AGRICULTURAL PRODUCERS SUPPORT AND DEVELOPMENT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Smallholder producers supported	1923	Guided by Farmer Support Policy	Farmers	Limpopo Province	Quarterly	1923 Smallholder producers will be supported quarterly guided by Farmer support Policy
Subsistence producers supported	11 699	Guided by Farmer Support Policy	Farmers	Limpopo Province	Quarterly	11 699 Substance producers will be supported quarterly guided by Farmer Support Policy

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Producers supported in the cotton commodity	32	Guided by Agricultural and Agro Processing Master Plan	Farmers	Limpopo Province	Quarter 2,3 &4	32 Cotton commodity producers will be supported during quarter 2, 3 &4 guided by Agricultural and Agro Processing Master Plan
Producers supported in the citrus commodity	73	Guided by Agricultural and Agro Processing Master Plan	Farmers	Limpopo Province	Quarterly	73 Citrus commodity producers will be supported quarterly guided by Agricultural and Agro Processing Master plan
Producers supported in the red meat commodity	3 608	Guided by Agricultural and Agro Processing Master Plan	Farmers	Limpopo province	Quarterly	3 608 Red meat commodity producers will be supported quarterly guided by Agricultural and Agro Processing Master plan
Producers supported in the grain commodity	4585	Guided by Agricultural and Agro Processing Master Plan	Farmers	Limpopo province	Quarterly	4585 Grain commodity producers will be supported quarterly guided by Agricultural and Agro Processing Master plan
Producers supported in the vegetable commodity	4400	Guided by Agricultural and Agro Processing Master Plan	Farmers	Limpopo Province	Quarterly	4400 Vegetable commodity producers will the supported quarterly guided by Agricultural and Agro Processing Master plan
Producers supported in Sup -trop commodity	88	Guided by Agricultural and Agro Processing Master Plan	Farmers	Limpopo Province	Quarter 4	88 Sub- trop commodity producer will be supported during quarter 4 guided by Agricultural and Agro Processing Master plan
Farmers trained through Comprehensive Agricultural Support Programme	1400	Guided by CASP Business Plan 2022/23 financial year	Farmers	Limpopo province	Quarterly	1400 Farmers will be trained quarterly in line with CASP Business Plan 2022/23 financial

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Unemployed graduates maintained on agricultural enterprises for practical skills development	135	Framework for Placement of Unemployed graduates in agricultural Forestry and Fishers on farmers for entrepreneur's development /CASP	Unemployed graduates in agricultural sector	Limpopo province	Annually	135 Unemployed graduates will be maintained on agricultural enterprises for practical skills development annually in line with Framework for Placement of Unemployed graduates in agricultural Forestry and Fishers on farmers for entrepreneur's development /CASP
Mentorship programmes facilitated	24	Guided by CASP Business Plan 2022/23 financial year	Farmers	Limpopo province	Quarterly	24 Producers will be supported with mentorship programme quarterly in line with CASP 2022/23 business plan.

3.2 SUB PROGRAMME: EXTENSION AND ADVISORY SERVICES

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Breeding livestock provided to farmers	200	Procedure Manual for Livestock Management & Livestock Disposal Policy	Farmers	Limpopo Province	Quarter 2, 3 & 4	200 Breeding livestock will be provided to farmers in Limpopo Province during 2 nd ,3 rd and 4 th quarter based on the Procedure Manual for Livestock Management & the Livestock Disposal Policy
Fish breeding stock provided to farmers	10 000	Aquaculture Development Policy	Farmers	Limpopo Province	Quarter 2& 3	10 000 Fish breeding stock will be provided to farmers in Limpopo Province during 2 nd and 3 rd quarter in line with the Aquaculture development policy

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Projects provided with technical support to achieve seed certification	1	Seed Certification Schemes under Plant Improvement Act 53 of 1976	Farmers	Limpopo Province	Quarter 4	1 Projects will be supported during 4 th quarter with technical advice in line with Seed Certification Schemes under Plant Improvement Act 53 of 1976.
Producers capacitated/ participating in seed production	9	Guided by the South African seed certificate scheme	Seed growers	Limpopo Province	Quarter 4	9 Seed growers will be capacitated in seed certification during 4 th quarter in line with the South African Seed Certification Scheme
Producers capacitated though demonstrations	3 120	Guided National Framework for Extension and Advisory Services	Farmers	Limpopo Province	Quarterly	3120 Producers will be capacitated through demonstration quarterly guided by National Framework for Extension and Advisory Services
Farmers Days facilitated	283	Guided National Framework for Extension and Advisory Services	Farmers	Limpopo Province	Quarterly	283 Farmers Days will be facilitated quarterly guided by National Framework for Extension and Advisory

3.3 SUB- PROGRAME: FOOD SECURITY

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Households supported with agricultural food production initiatives	3000	National Policy on Food and Nutrition Security, 2013 & Limpopo Food Security Strategy, and Inputs distribution list	indigent	Limpopo Province	Quarterly	3000 poor and vulnerable households will be supported throughout the 4 quarters with production inputs for household food production provided in line with the National Policy on Food and Nutrition Security and Limpopo

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						Food Security Strategy in Limpopo Province

4. VETERINARY SERVICES

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT				
ANIMAL HEALT	ANIMAL HEALTH									
Epidemiological units visited for veterinary interventions	8 800	Animal diseases Act 35 of 1984, FMD protocol, Vaccination policy, Dipping policy	Communal Farmers	Communal areas in Limpopo Province	Quarterly	8800 Epidemiological units will be visited during 2025/26 spread over the 4 quarters in Limpopo Province for veterinary interventions against controlled animal diseases in line with Animal Diseases Act 35 of 1984, FMD protocol and Vaccination policy				
Samples collected for targeted animal disease surveillance	5 032	Animal diseases Act 35 of 1984, FMD protocol, disease surveillance protocols	Farmers	Limpopo Province	Quarterly	5 032 Samples will be collected during 2025/26 spread over the 4 quarters Limpopo Province against identified animal diseases as indicated by DALRRD protocols				
FMD vaccination sessions conducted	222	Animal Diseases Act 35 of 1984 and Foot and Mouth Disease Protocol	Farmers	Limpopo Province Foot and Mouth control area	Quarter 2,3 & 4	222 Vaccination sessions will be conducted during 2 nd ,3 rd & 4 th quarter in Limpopo Foot and Mouth Disease control area in line with Animal Diseases Act 35 of 1984 and FMD protocol				
Dipping sessions on communal cattle	2 200	Dipping Policy	Communal Farmers	Limpopo Province	Quarterly	2200 Dipping sessions will be conducted during 2025/26 spread over the 4 quarters where cattle will be dipped for communal farmers in				

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						Limpopo province in line with Dipping policy
Disease control information days conducted	1	FMD Protocol	Limpopo Province	Limpopo Province	Quarter 3	1 FMD control information day will be held during 3 rd quarter in Limpopo Province FMD control area for farmers in the area in line with the FMD Protocol
VETERINARY IN	TERNATIONA	L TRADE FACILITAT				
Veterinary certificates issued for export control facilitation	1400	Export Certification Veterinary Procedural Notice	All Exporters	Limpopo Province	Quarterly	1400 Veterinary certificates will be issued for e during 2025/26 spread over the 4 quarters export facilitation animal and animal products export control in Limpopo province in line with Export Certification Veterinary Procedural Notice
VETERINARY P		H	,			
Inspection conducted on facilities producing meat	460	Meat Safety Act, 2000 (Act 40 of 2000)	All abattoirs	Limpopo Province	Quarterly	460 Inspections will be conducted on the during 2025/26 spread over the 4 quarters facilities producing meat for compliance with the meat safety legislation in Limpopo Province in line with Meat Safety Act, 2000 (Act 40 of 2000)
VETERINARY D				1	1	
Laboratory tests performed according to prescribed standards	33 000	Biological Standards of OIE and SANAS	All Farmers and Communities	Limpopo Province	Quarterly	33 000 Laboratory tests will be performed during 2025/26 spread over the 4 quarters quality of which meets the ISO17025 standard and OIE requirements for all farmers and communities in Limpopo

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
						province in line with the Biological Standards of OIE and SANAS
VETERINARY TE	CHNICAL SU	PPORT SERVICES			1	
Performing	15	Performing	All Farmers	Limpopo	Quarterly	15 Performing animals' protection
animals'		Animals Protection	and	Province		Act registration licenses will be
protection Act		Act, 1935.The	Communities			issued during 2025/26 spread over
registration		Performing				the 4 quarters in Limpopo Province
licenses issued		Animals Protection				in line with Performing Animals
		Amendment Act 4				Protection Act, 1935
		of 2016 is still a				
		draft				

5. RESEARCH AND TECHNOLOGY DEVELOPMENT SERVICES

SUB-SUB PROGRAMME: AGRICULTURAL RESEARCH

KEY	QUANTITY	QUALITY	TARGET	TARGET	TIME	FULL STATEMENT				
SERVICES			GROUP	AREA	FRAME					
AGRICULTURA	AGRICULTURAL RESEARCH									
Research projects implemented to improve agricultural production	12	Research Committee guidelines / Terms of Reference	Farmers, Farmer's organizations , Agriculture Industry, Academic Institutions	Limpopo Province	Quarter 4	12 Research and Technology development will be implemented and reported in the 4 th quarter to improve agricultural production for Farmers, Farmer's organizations, Agriculture Industry, Academic Institutions in the Limpopo Province in line with Research Committee guidelines/ Terms of Reference				

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT				
	TECHNOLOGY TRANSFER SERVICES									
Demonstration trials conducted	10	Research Committee guidelines / Terms of Reference	Farmers, Farmer's organizations , Agriculture Industry	Limpopo Province	Quarter 2 & 3	10 Demonstration trials will be conducted during 2 nd & 3 rd quarter for Farmers, Farmer's organizations, Agriculture Industry in Limpopo in line with Research Committee guidelines and Terms of Reference				
Research presentations made at peer review events	15	Research Committee guidelines / Terms of Reference /Production Development standards	All Stakeholders	RSA/ internation ally	Quarter 2,3 & 4	15 Research findings will be presented at peer review events in RSA and Internationally during 2 nd , 3 rd and 4 th quarter in line with Research Committee guidelines / Terms of Reference /Prescribed Scientific Journal Standards				
New technologies develop for the smallholder producers	1	Research Committee guidelines / Terms of Reference/Animal /plant breeding standards	All Stakeholders	Limpopo Province	Quarter 4	1 New technology will be developed and reported in the 4 th quarter for smallholders' producers in line with Research Committee guidelines/ Terms of Reference product development standards				
Scientific papers published	8	Prescribed Scientific Journal Standards	All Stakeholders	RSA/ internation ally	Quarter 4	8 Scientific papers will be published and reported in the 4 th quarter for all stakeholders in RSA/ internationally in line with prescribed scientific journal standards				
Research presentations made at technology transfer events	20	Research Committee guidelines / Terms of Reference / Prescribed	Farmers, Farmer's organizations , Agriculture Industry,	Limpopo Province	Quarter 2, 3 & 4	20 Research presentations will be made at technology transfer events during 2 nd ,3 rd and 4 th quarter in line with prescribed technology				

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
		Technology Transfer or Information Day sharing events	students, extension officers etc.,			transfer or information sharing day standards
RESEARCH INF	RASTRUCTUR	RE SUPPORT SERVIO	CES			
Research infrastructure managed	2	Maintenance plan, Expenditure report, farm register	Researchers	Limpopo Province	Quarter 4	2 Research infrastructures will be managed at research stations during 4 th quarter for research purposes

6.1 SUB PROGRAMME: PRODUCTION ECONOMICS AND MARKETING SUPPORT

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Agribusiness supported with marketing services	160	Agricultural Marketing Act, Agricultural Marketing Strategy	Farmers /Agribusiness	Limpopo Province	Quarterly	160 Agribusiness in Limpopo will be supported quarterly with marketing services guided by the Agricultural Marketing Act, Agricultural Marketing Strategy
Client supported with production economic services	3000	Agricultural Marketing Act, Agricultural Marketing Strategy and Cooperative Act, No 14 of 2005	Farmers	Limpopo Province	Quarterly	3000 Farmers in Limpopo will be supported quarterly with production economic services in line with Agricultural Marketing Act, Agricultural Marketing Strategy and Cooperative Act, No 14 of 2005
Agri business supported with Black Economic Empowerment	3	Agricultural marketing Act and AgriBEE Act	Farmers	Limpopo Province	31 March 2026	3 Farmers in Limpopo will be supported with infrastructure in line with Agricultural Marketing Act and AgriBEE to be integrated along the

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
advisory services						value chain to be reported on the 31st of March 2026
Agribusinesses supported with commercializati on services	40	Agricultural marketing Act and AgriBEE Act	Farmers	Limpopo Province	Quarterly	40 Farmers in Limpopo Province will be supported quarterly with commercialization in line with Agricultural Markert Act and AgriBEE Act.

6.2 SUB PROGRAMME: AGRO-PROCESSING SUPPORT

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Agri business supported with agro processing. Initiatives	5	Agricultural Marketing Act and Agricultural Marketing Strategy for RSA	Farmers	Limpopo Province	Quarter 4	2 Agric business will be supported with agro processing initiatives in Limpopo Province during 4 th quarter guided by the Agricultural Marketing Act and Strategy for RSA and Limpopo Agroprocessing Strategy

6.3 SUB PROGRAMME: MACROECONOMIC SUPPORT

KEY SERVICES	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Economic reports compiled	36	Agricultural Marketing Act, Agricultural Marketing Strategy for RSA and Batho Pele Principles	All Stakeholders	Limpopo Province	Quarterly	36 Economic reports will be compiled quarterly based on Agricultural marketing Act, Agricultural Marketing Strategy for RSA and Batho Pele Principles for all stakeholders in Limpopo Province

7. AGRICULTURAL EDUCATION AND TRAINING

7.1 MADZIVHANDILA COLLEGE OF AGRICULTURE

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Students registered for	60	Council for Higher Education	Students	Limpopo Province,	Quarter 4	60 Students from Limpopo Province, the rest of South Africa
higher		requirements,		the rest of		and other SADC countries will be
education		Madzivhandila		South		registered for higher education
qualification		Training Policy and		Africa and		qualification in 4 th quarter in line with
		Madzivhandila		other		Madzivhandila Training Policy,
		Admission Policy		SADC		Madzivhandila Admission Policy
				countries		and Agri-SETA
Agricultural	40	Council for Higher	Students	Limpopo	Quarter 4	40 Agricultural Higher Education
Higher		Education		Province,		and Training students will be
Education and		requirements,		the rest of		completing year two of diploma in
Training		Madzivhandila		South		4 th Quarter in line with Council for
graduates		Training Policy and		Africa and		Higher Education requirements and
		Madzivhandila		other		Madzivhandila Training Policy and
		Admission Policy		SADC		Madzivhandila Admission Policy
				countries		

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Participants trained in agricultural skills development programmes	250	Madzivhandila training Policy	Farmers	Vhembe and Mopani Districts	Quarterly	250 Farmers from Vhembe and Mopani Districts will be trained in agricultural skills development programmes quarterly in line with Madzivhandila training policy
Clients assisted with laboratory analytical services	300	Samples analyzed in compliance to ISO: EIC 17025: 2005 Quality Control manual	researchers, environmenta	Vhembe, Mopani, Sekhukhun e, and Capricorn Districts	Quarterly within 7 working days	300 Samples will be analyzed with Laboratory analytical services and results communicated quarterly to farmers, researchers, environmental consultant, mines and other departments in Vhembe, Mopani, Sekhukhune, and Capricorn district in compliance to ISO: EIC 17025: 2005 Quality Control manual

7.2 TOMPI SELEKA COLLEGE OF AGRICULTURE

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Students registered for higher education qualification	50	Council for Higher Education requirements and Tompi Seleka Training Policy	Students	Limpopo Province, the rest of South Africa and other SADC countries		50 Students from Limpopo Province, the rest of South Africa and other SADC countries will be registered for higher education qualification in 4 th quarter in line with Tompi Seleka Training Policy.

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Students graduating for higher education qualification	40	Council for Higher Education requirements and Tompi Seleka Training Policy	Students	Limpopo Province, the rest of South Africa and other SADC countries	Quarter 4	40 Students from Limpopo Province, the rest of South Africa and other SADC countries will be registered for higher education qualification in 4 th quarter in line with Tompi Seleka Training Policy
Participants trained in agricultural skills development programmes	250	Tompi Seleka Training Policy and Agri-SETA	Farmers	Capricorn , Sekhukh une, and Waterber g District	Quarterly	250 Farmers from Capricorn, Sekhukhune and Waterberg Districts will be trained in agricultural skills development programmes quarterly in line with Tompi Seleka Training Policy and Agri- SETA standards

8.RURAL DEVELOPMENT COORDINATION

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Number of Farm Assessments conducted	40	Comprehensive Producers Support Strategy	Private, communal and land reform farms	Limpopo Province	Quarterly	40 Farm assessment will be conducted at private, communal and land reform farms in order to enhance commercialization of the identified farmers quarterly in line with Comprehensive Producers Support Strategy
Number of lease agreements facilitated	8	Comprehensive Producers Support Strategy	Private commercial, communal	Limpopo Province	Quarterly	8 Lease agreements will be conducted at private, communal and land reform farms in order to

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
			and land reform farmers			enhance commercialization of the identified farmers quarterly in line with Comprehensive Producers Support Strategy

8.2 SOCIAL FACILITATION

KEY SERVICE	QUANTITY	QUALITY	TARGET GROUP	TARGET AREA	TIME FRAME	FULL STATEMENT
Number of stakeholder engagements for post settlement support facilitated	15	Comprehensive Producers Support Strategy	Targeted farmers and various institutions from the public and private sector that can assist the identified farmers	Limpopo Province	Quarterly	15 Engagements will be facilitated with various stakeholders to enhance commercialization of identified farmers quarterly in line with Comprehensive Producers Support Strategy. These will include stakeholder consultation on capacity building, Military Veterans, Koba Tlala, facilitation on, commercialization and participation in Agri-Park initiatives

For more information, contact.

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